



## Sales Terms of JMC Lutherie SA

Les bois choisis pour la création de nos instruments sont ceux traditionnellement utilisés par le luthier. Nous en prenons grand soin car nous les respectons. Voici quelques labels au sujet des bois que nous utilisons.  
Traditionell werden unsere Instrumente aus den für den Saiteninstrumentenbau verwendeten Hölzern hergestellt. Weil wir diese Hölzer wertschätzen, gehen wir mit grösster Sorgfalt vor. Nachfolgend finden Sie einige der zertifizierten Hölzer, die wir verwenden.  
The woods chosen for the creation of our instruments are traditionally used by the luthier. We take care of the trees with so much respect. Here some labels about the woods that we use.



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Offers	JMC offers cannot be considered as binding.
Products	JMC reserve the right to modify the products.
Price	JMC reserve the right to modify the prices. The prices are to be considered in Swiss Francs CHF, exclusive of tax. Invoicing and payment made in CHF.
Terms	Ex Works. The cost of returns must be covered by the customer, unless another previous arrangement has been made and in the original package for an adequate protection.
Payment	In advance or on special arrangement. JMC reserve the right to ask one half at the time of order.
Delivery	The customer undertakes to immediately check the goods upon receipt. If damages or irregularities were to be observed, he must mention them on the transportation documents and to the carrier. JMC need to be informed in written form within 5 days. If this deadline is not respected, the customer forfeits his right to reimbursement. The import taxes are settled by the customer, who is responsible for their due payment. The indicated deadlines are intended deadlines because of the many construction and season criteria. Late delivery does not entitle one to cancellation of an order. JMC is not responsible for damages that the customers should get because of late delivery. The JMC creations are unique as they are built out of natural wood, so differences (in size, appearance, . . .) may occur due to the wood structure.
Installation	In case of installation by ourselves, we will hang the Soundboard to the wall and we will proceed to the connection to the audio system. However, the cables have to be installed by your electrician and according to our indications.
Warranty	JMC Lutherie SA guarantee the quality of their products. The warranty can be delivered only by JMC or their official distribution network. It is valid 2 years from the date of purchase and only on the guitars and soundboards on presentation of the original invoice. For all accessories, it is the warranty of the brand or supplier which is applicable. The warranty does not cover normal wear of the product such as scratches or changes of color, due to an incorrect use or negligence. The customer needs to inform in written form JMC of any flaw within 15 days from receipt of the goods. Without this information, the product is considerate as non faulty.
Instruction of Use	The JMC creations are realized in natural wood and are sensitive to heat and humidity. Do not expose to the sun (car trunk for example), nor near a radiator and avoid in any case to stock in its shell. Control the hygrometry; we suggest a minimum of 40 %. In winter, if possible, place it in a room with humidification. After cleaned with a dry or slightly humid wipe, you may apply a polish specialized for wooden instruments. For the guitars, it is important to regularly oil the non-varnished fretboard. Regulate the neck's trussrod only with the 1/8 inch key delivered with the instrument. For important set-ups, please advice a professional guitar builder.
Personal Data	As soon as JMC receive an order, JMC maintain the right to seek information about the customer's identity or its financial situation, through himself or through a third party. The tacit acceptance of the present sales conditions per order or payment of invoice enables JMC to publish the name of their customers.
Right	Swiss law. The Vienna Convention is excluded. The place of jurisdiction is Le Chenit, Vallée de Joux, Switzerland.
Date	Le Brassus, July 2015